

**Town of Arborg
Arborg Utility
By-law No. 7-2024
Water & Wastewater Utility Rates**

BEING a By-law of the Town of Arborg to establish new water and wastewater rates for the Arborg Utility and provide for the collection thereof.

WHEREAS the Town of Arborg owns and operates the Arborg water and wastewater utility within the limits of the Town;

AND WHEREAS *The Municipal Act*, S.M. 1996, C58, states in part:

232(1) A Council may pass by-laws for municipal purposes respecting the following matters:

(I) public utilities:

232(2) Without limiting the generality of subsection (1), a council may in a by-law passed under this Division

(d) establish fees or other charges for services, activities or things provided or done by the municipality or for the use of property under the ownership, direction, management or control of the municipality;

250(2) Without limiting the generality of subsection (1), a municipality may for municipal purposes do the following:

(c) acquire, establish, maintain and operate services, facilities and utilities;

252(1) A municipality exercising powers in the nature of those referred to in clauses 250(2)(b),(c) and (e) may set terms and conditions in respect of users, including

(a) setting the rates or amounts of deposits, fees and other charges, and charging and collecting them;

(b) providing for a right of entry onto private property to determine compliance with other terms and conditions, to determine the amount of deposits, fees or other charges, or to disconnect a service; and

(c) discontinuing or disconnecting a service and refusing to provide the service to users who fail to comply with the terms and conditions.

252(2) A charge referred to in clause (1)(a) may be collected by the municipality in the same manner as a tax may be collected or enforced under this Act.”

AND WHEREAS it is deemed advisable to provide rates for April 1, 2026, and April 1, 2027, April 1, 2028, April 1, 2029 and thereafter to be paid by persons to whom water and/or wastewater services are supplied by the Arborg Utility and to provide for the collection thereof;

NOW THEREFORE the Council of the Town of Arborg, in session duly assembled hereby enacts as follows:

1. THAT consumers shall be charged quarterly for water and wastewater service supplied to them by the Arborg Utility within the Town of Arborg at the rates and terms set out in Schedule “A” attached hereto and forming part of this by-law.
2. THAT the Town of Arborg reserves the right to discontinue the supply of water for fountains, jets, hoses and sprinklers, or to limit the hours for use of the same, whenever, at the discretion of Council, it is in the best interests of the public to do so.
3. THAT no person, other than the Fire Chief or someone acting on their behalf, or a representative of the Town duly authorized in writing by the Town’s Chief Administrative Officer, shall open or use any fire hydrant, either for construction purposes, street cleaning, or any other purpose.
4. THAT the meter shut off valve inside premises serviced with water by the Town shall be readily accessible and not used by the owner except for the protection of the premises. No person shall tamper with the meter or cause the water supply to bypass the meter. All pipes and valves inside the premises shall be kept in good repair by the owner or occupant. Any damage through neglect or otherwise, by a contractor for the owner or occupant, to the water service pipes from the street to the premises including the meter shall be the responsibility of the owner or occupant.

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5. THAT no person shall wilfully or maliciously hinder or cause to hinder the Town or its representative in the exercise of their duties in relation to the operation and maintenance of the water or wastewater system.
6. THAT any person violating any provision of this by-law shall:
 - a. be guilty of an offence and, upon conviction, liable to a fine not exceeding one thousand dollars (\$1,000) and costs for each violation;
 - b. be liable to the Town of Arborg for any expense, loss or damage suffered by the Town as a result of the violation;
 - c. be liable for the repairs and costs of the repairs to the system as a result of the violation. If that person is in default of effecting the repairs, the Town may affect the repairs and charge the cost thereof to that persons, or add the cost to property taxes and collect those property taxes in the same manner as other property taxes.
7. THAT this by-law and rates for April 1, 2026, April 1, 2027, April 1, 2028, April 1, 2028, and thereafter, shall come into force and be effective on, from and after both approval of the Public Utilities Board of Manitoba and receipt of third and final reading thereof.
8. THAT By-law No. 4-2015 is hereby repealed as of April 1, 2026 and upon final approval of this By-law by the Public Utilities Board of Manitoba.

DONE AND PASSED by the Council of the Town of Arborg duly assembled at Arborg, Manitoba this **11th** day of **March A.D. 2026**.



Peter Dueck
Mayor



Cindy Stansell
Chief Administrative Officer



Read a first time this 28th day of August A.D. 2024

Read a second time this 11th day of March A.D. 2026

Read a third time this 11th day of March A.D. 2026

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**SCHEDULE "A"
Schedule of Quarterly Rates**

1. Quarterly Service Charge & Commodity Rates

April 1, 2026

Quarterly Service Charge \$37.52

Rates Per Thousand Gallons	Water \$10.30	Wastewater \$3.13	Water & Wastewater \$13.43
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2. Minimum Charges per Quarter

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
5/8	1	3,000	\$ 37.52	\$ 30.90	\$ 9.39	\$ 77.81
3/4	2	6,000	\$ 37.52	\$ 61.80	\$ 18.78	\$ 118.10
1	4	12,000	\$ 37.52	\$ 123.60	\$ 37.56	\$ 198.68
1 1/2	10	30,000	\$ 37.52	\$ 309.00	\$ 93.90	\$ 440.42
2	25	75,000	\$ 37.52	\$ 772.50	\$ 234.75	\$ 1,044.77
3	45	135,000	\$ 37.52	\$ 1,390.50	\$ 422.55	\$ 1,850.57

b. Unmetered Wastewater Only Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Wastewater Only Total Quarterly Charge
Unmetered - Residential		8,000	\$ 37.52	\$ -	\$ 25.04	\$ 62.56
Unmetered - Commercial		12,500	\$ 37.52	\$ -	\$ 39.13	\$ 76.65

3. Bulk Water Sales Rate

Water sold in bulk by the Arborg Utility shall be charged at a rate of \$18.75 per thousand gallons.

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1. Quarterly Service Charge & Commodity Rates

April 1, 2027

Quarterly Service Charge \$39.54

	Water	Wastewater	Water & Wastewater
Rates Per Thousand Gallons	\$11.20	\$3.41	\$14.61

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
5/8	1	3,000	\$ 39.54	\$ 33.60	\$ 10.23	\$ 83.37
3/4	2	6,000	\$ 39.54	\$ 67.20	\$ 20.46	\$ 127.20
1	4	12,000	\$ 39.54	\$ 134.40	\$ 40.92	\$ 214.86
1 1/2	10	30,000	\$ 39.54	\$ 336.00	\$ 102.30	\$ 477.84
2	25	75,000	\$ 39.54	\$ 840.00	\$ 255.75	\$ 1,135.29
3	45	135,000	\$ 39.54	\$ 1,512.00	\$ 460.35	\$ 2,011.89

b. Unmetered Wastewater Only Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Wastewater Only Total Quarterly Charge
Unmetered - Residential		8,000	\$ 39.54	\$ -	\$ 27.28	\$ 66.82
Unmetered - Commercial		12,500	\$ 39.54	\$ -	\$ 42.63	\$ 82.17

3. Bulk Water Sales Rate

Water sold in bulk by the Arborg Utility shall be charged at a rate of \$22.00 per thousand gallons.

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1. Quarterly Service Charge & Commodity Rates

April 1, 2028

Quarterly Service Charge \$41.56

	Water	Wastewater	Water & Wastewater
Rates Per Thousand Gallons	\$12.10	\$3.69	\$15.79

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
5/8	1	3,000	\$ 41.56	\$ 36.30	\$ 11.07	\$ 88.93
3/4	2	6,000	\$ 41.56	\$ 72.60	\$ 22.14	\$ 136.30
1	4	12,000	\$ 41.56	\$ 145.20	\$ 44.28	\$ 231.04
1 1/2	10	30,000	\$ 41.56	\$ 363.00	\$ 110.70	\$ 515.26
2	25	75,000	\$ 41.56	\$ 907.50	\$ 276.75	\$ 1,225.81
3	45	135,000	\$ 41.56	\$ 1,633.50	\$ 498.15	\$ 2,173.21

b. Unmetered Wastewater Only Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Wastewater Only Total Quarterly Charge
Unmetered - Residential		8,000	\$ 41.56	\$ -	\$ 29.52	\$ 71.08
Unmetered - Commercial		12,500	\$ 41.56	\$ -	\$ 46.13	\$ 87.69

3. Bulk Water Sales Rate

Water sold in bulk by the Arborg Utility shall be charged at a rate of \$24.00 per thousand gallons.

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1. Quarterly Service Charge & Commodity Rates

April 1, 2029

Quarterly Service Charge \$43.57

	Water	Wastewater	Water & Wastewater
Rates Per Thousand Gallons	\$13.00	\$3.97	\$16.97

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
5/8	1	3,000	\$ 43.57	\$ 39.00	\$ 11.91	\$ 94.48
3/4	2	6,000	\$ 43.57	\$ 78.00	\$ 23.82	\$ 145.39
1	4	12,000	\$ 43.57	\$ 156.00	\$ 47.64	\$ 247.21
1 1/2	10	30,000	\$ 43.57	\$ 390.00	\$ 119.10	\$ 552.67
2	25	75,000	\$ 43.57	\$ 975.00	\$ 297.75	\$ 1,316.32
3	45	135,000	\$ 43.57	\$ 1,755.00	\$ 535.95	\$ 2,334.52

b. Unmetered Wastewater Only Customers

Meter Size (Inches)	Group Capacity Ratio	Volume Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Wastewater Only Total Quarterly Charge
Unmetered - Residential		8,000	\$ 43.57	\$ -	\$ 31.76	\$ 75.33
Unmetered - Commercial		12,500	\$ 43.57	\$ -	\$ 49.63	\$ 93.20

3. Bulk Water Sales Rate

Water sold in bulk by the Arborg Utility shall be charged at a rate of \$25.00 per thousand gallons.

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The following clauses take effect April 1, 2026:

4. Service To Customers Outside Town of Arborg Limits

The Council of Town of Arborg may sign Agreements with customers for the provision of water and/or wastewater services to properties located outside the boundaries of the Town. Such Agreements shall provide for payment of the appropriate rates set out in the Schedule, as well as a surcharge set by Resolution of Council, which shall be equivalent to the frontage levy, general taxes, and special taxes for Utility purposes in effect at the time or may be in effect from time to time, and which would be levied on the property concerned if it were within Town's boundaries. In addition, all costs of connecting to the Utility's mains, and installing and maintaining service connections, will be paid by the customer.

5. Billings And Penalties

Accounts shall be billed quarterly and the due date shall be at least 14 days after the date of billing. A late payment charge of 1.25% per month shall be charged on the dollar amount owing after the billing due date. The late payment charge will compound monthly and will appear on the customer's next quarterly bill if unpaid.

6. Disconnection

- a) The Public Utilities Board, by Board Order No. 39/09, approved the Conditions Precedent to be followed by the Town with respect to disconnection of service for non-payment, including such matters as notice and the right to appeal such action to the Public Utilities Board. A copy of the Conditions Precedent is available for inspection at the Town office.
- b) Where service is requested to be disconnected for any length of time as a result of vacation or renovation, a service charge of \$50.00 shall be assessed for each disconnect.

7. Reconnection

Any service disconnected, whether due to non-payment of account or for any other reason(s) mutually agreed to by the customer and the Town (i.e. repairs necessitated by negligence of the customer, changes in tenant, vacancy for an extended period of time, etc.) shall not be reconnected until a reconnection fee of \$50.00 and all arrears and penalties, if any, have been paid.

8. Outstanding Bills

Pursuant to Section 252(2) of the Municipal Act, the amount of all outstanding charges for water and wastewater services, including fines and penalties, are a lien and charge upon the land serviced, and shall be collected in the same manner in which ordinary taxes upon the land are collectible, and with like remedies. Where charges and penalties pursuant to this by-law are not paid, said charges and penalties shall be added to the taxes on the property and collected in the same manner as other taxes.

9. Hydrant Charges

The Town of Arborg will pay to the utility an annual rental of \$200.00 for each hydrant connected to the system.

10. Water Allowance Due To Line Freezing

In any case where, at the request of Council, a customer allows water to run continuously for any period of time to prevent the water lines in the water system from freezing, the charge to the customer for the current quarter shall be the average of the billings for the last two previous quarters to the same customer, or to the same premises if the occupant has changed.

11. Wastewater Surcharges

- a) There may be levied annually, in addition to the rates set forth above, a special surcharge on wastewater having a Biochemical Oxygen Demand in excess of 300 parts per million, to be set by Resolution of Council.

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- b) A special surcharge for substances requiring special treatment shall be charged based on the actual costs of treatment required for the particular wastewater or industrial waste.

12. Meter Testing

That in any case where a utility customer requests that a meter be tested for accuracy, the customer will provide the Town with a deposit of \$100. The Town will then remove the subject meter and send it to an independent lab for testing. If the meter is found to be faulty, all costs associated with the testing process will be borne by the Town and the deposit will be refunded to the customer. If the meter is found to be in proper working order, all costs associated with the testing process will be borne by the customer and the customer will be billed or refunded any balance owing.

13. Meter Tampering

Where there is evidence of meter tampering a minimum charge of \$500.00 will be applied to the customer's account in addition to an amount calculated to adjust for the tampering based on historical usage.

14. Cross Connections

No customer or person shall connect, cause to be connected or allow to remain connected any piping, fixture, fitting, container or appliance in a manner which under any circumstances may allow water, wastewater or any harmful liquid or substance to enter the Town's water system.

If a condition is found to exist which, in the opinion of the Town, is contrary to the aforesaid, the Town may either:

- Shut off the service or services; or
- Give notice to the customer to correct the fault at his or her own expense within a specified time period. If the customer fails to comply with such notice the Town shall proceed in accordance with clause 1 of this section.

15. Authorization for Officer to Enter Upon Premises

The Public Works Foreman, or other employee authorized by the Town in the absence of the Public Works Foreman, shall be authorized to enter upon any premise for the purpose of:

- affixing to any pipe, wire or apparatus connected with any such utility, a meter or any other measuring or testing device; or
- taking readings from, repairing, inspecting or removing any meter or apparatus belonging to the Town.